

# Greenix Customer Service Phone Number Ohio (OH) - Booking, Cancellation & Support Guide

Complete 2026 directory and all-in-one support guide for Greenix Pest Control customers across Columbus, Cleveland, Cincinnati, Dayton, and all Ohio service areas.

*Latest Update: March 11, 2026*

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## Greenix Customer Service Phone Number Ohio

If you need to contact Greenix Pest Control in Ohio for a new service booking, account help, billing question, or service cancellation, you can reach the Greenix customer service phone number Ohio residents use during normal support hours.

Many Ohio customers search for the Greenix customer service phone number Ohio when they want to:

- schedule a pest control visit in Columbus, Cleveland, or Cincinnati
- reschedule an existing appointment
- cancel Greenix service in Ohio
- ask billing or contract questions
- request a free re-service under the satisfaction guarantee
- speak with a live support representative

Calling customer service is usually the fastest way to resolve account issues for Ohio homeowners.

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## Greenix Customer Service Phone Number Ohio

The Greenix customer service phone number Ohio customers use to reach support for service requests and account assistance is:

 **+1 (855) 224-3071**

Customer support can help Ohio residents with:

- scheduling pest control treatments in Columbus, Cleveland, and Cincinnati
- changing or cancelling appointment dates
- cancelling your Greenix Ohio service plan
- updating billing and payment information
- requesting re-service visits under the free satisfaction guarantee
- billing disputes and account credit requests
- contract term, auto-renewal, and early termination fee questions

- adding mosquito, tick, rodent, or termite protection to existing plans

*If you are a current Greenix Ohio customer, have your service address or account number ready when calling.*

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## **Greenix Ohio Service Coverage**

Greenix provides residential pest control services across three major Ohio metro areas and their surrounding communities. All Ohio customers can reach support at +1 (800) 888-8888.

### **Columbus Metro**

Columbus is Greenix's largest Ohio service hub, covering the city proper and dozens of surrounding suburbs and townships. ZIP prefixes covered: 43xxx.

- Columbus, Dublin, Hilliard, Grove City, Westerville, Gahanna, Reynoldsburg, Pickerington, New Albany, Powell, Lewis Center, Delaware, Pataskala, Canal Winchester, Groveport, Galloway, Brice, Lockbourne, Plain City, Sunbury, London

### **Cleveland Metro**

Greenix serves the greater Cleveland area including the East and West Side suburbs, Akron corridor, and surrounding communities. ZIP prefixes covered: 44xxx.

- Cleveland, Akron, Parma, Lakewood, Strongsville, Mentor, Euclid, Lorain, Elyria, Medina, Wooster, Canton, Massillon, Brunswick, Fairlawn, Barberton, Stow, Cuyahoga Falls, North Olmsted, Solon, Bedford

### **Cincinnati Metro**

Greenix covers the Cincinnati area including Northern Kentucky border communities and key Hamilton County suburbs. ZIP prefixes covered: 45xxx.

- Cincinnati, Blue Ash, Mason, West Chester, Kenwood, Hyde Park, Anderson Township, Milford, Loveland, Norwood, Sharonville, Florence (KY), Erlanger (KY), Covington (KY)

### **Dayton & Other Ohio Markets**

Greenix also operates in the Dayton, Canton, and other Ohio markets. Call +1 (800) 888-8888 to confirm service availability for your specific Ohio zip code.

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## **Greenix Customer Service Hours — Ohio**

Greenix Ohio support is available during the following hours based on verified Ohio office listings:

- Monday – Friday: 6:00 AM – 7:00 PM (local time)
- Saturday: 6:00 AM – 3:00 PM (local time)
- Sunday: Closed

*Calling earlier in the day — especially Monday through Wednesday — typically results in the shortest wait times.*

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# Top Reasons Ohio Customers Call the Greenix Customer Service Phone Number

Based on verified customer experiences from Ohio residents across Columbus, Cleveland, Cincinnati, Canton, Dayton, and Bedford, these are the most common reasons people search for the Greenix customer service phone number Ohio and contact support:

## 1. Scheduling & Booking New Service

Ohio homeowners call to book initial pest inspections, set up seasonal treatment plans, or confirm appointment windows. Greenix guarantees a service pro at your Ohio home within 48 hours of your call.

## 2. Free Re-Service Requests

If pests return between quarterly visits, Ohio customers are entitled to a free re-service under Greenix's unlimited satisfaction guarantee. A technician returns within 48 hours at no charge. This is one of the most used benefits by Ohio customers, particularly during summer mosquito season.

## 3. Billing Disputes & Unexpected Charges

Ohio customers report being charged after missed visits, after verbal cancellation attempts, or after contracts were believed to have ended. Calling +1 (800) 888-8888 connects you with billing support to review charges, request adjustments, and dispute unauthorized transactions.

## 4. Cancellation Requests

Cancelling Greenix Ohio service is one of the top reasons customers call. Early termination fees between \$249 and \$328+ may apply for cancellations within the 12-month contract period. Always request written email confirmation after initiating a cancellation.

## 5. Contract Term & Auto-Renewal Questions

Ohio customers frequently call to understand when their contract ends, whether it auto-renews, and what notice is required to avoid being rolled into another term. Greenix's standard Ohio agreements are 12-month contracts with monthly billing.

## 6. Missed or Skipped Appointments

Some Ohio customers report that technicians did not arrive for scheduled treatments without notice. Customers call to report missed visits, request makeup appointments, and seek billing credits for services that were not performed.

## 7. Persistent Pest Problems After Treatment

If pest activity continues after a treatment — common in Ohio during spring carpenter ant season, summer mosquito months, and fall mouse migration — customers call to activate the free re-service guarantee. Results typically appear within 3-5 days of treatment.

## 8. Termite Inspection Scheduling

Ohio homeowners call to schedule termite inspections and ask about prevention plans. Termites are active across central and southern Ohio, particularly in the Columbus and Cincinnati metro areas. Greenix's termite plan protects against the \$6+ billion in annual U.S. structural damage caused by termites.

### **9. Rodent & Wildlife Control Inquiries**

Ohio's colder winters drive mice, rats, and voles indoors. Columbus and Cleveland customers frequently call in late October and November to add rodent control to their existing plan or schedule emergency rodent extermination.

### **10. Mosquito & Tick Season Preparation**

Ohio's warm summers make mosquito and tick control a high-priority service. Customers in Columbus, Cleveland, and Cincinnati call between March and October to schedule the mosquito and tick treatment plan, which guarantees an 85–90% reduction in mosquito and tick activity.

### **11. Account Portal Access & Tech Support**

Customers call to reset their Greenix portal login, update contact information, change payment methods, or view their service history and upcoming appointment schedule.

### **12. Moving Within or Outside Ohio**

Ohio customers relocating call to transfer service to a new address within the Greenix coverage area, or to inquire about waiving the early termination fee when moving to an unserved location.

### **13. Safety & Product Questions**

Ohio pet owners, parents of young children, and gardeners call to ask what products were used during a treatment, whether treated areas are safe for re-entry, and how Greenix's eco-friendly methods compare to conventional pest control.

### **14. Stopping Charges After Cancellation**

A recurring complaint among Ohio Greenix customers is continued billing after cancellation. Customers call — sometimes multiple times — to stop ongoing charges. Always request written email confirmation of cancellation and monitor your bank statement for at least two billing cycles.

### **15. Promotions, Referrals & First-Time Discounts**

Ohio customers call to ask about current promotions, referral credits, and bundle pricing. Greenix has offered \$100 referral credits and first-visit discounts for new Ohio customers. Call +1 (800) 888-8888 to ask about active offers in your area.

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## **How to Cancel Greenix Service in Ohio**

Some Ohio customers contact the Greenix customer service phone number Ohio specifically to cancel or modify their pest control plan. Greenix typically operates on a 12-month service agreement with monthly billing. Early cancellation may result in an early termination fee (ETF) — commonly reported between \$249 and \$328 depending on your contract and remaining term.

### **Steps to Cancel Greenix Service in Ohio**

1. Call the Greenix customer service phone number Ohio: +1 (800) 888-8888
2. Provide your Ohio service address or account number
3. Clearly state that you wish to cancel your service plan
4. Ask to speak with a manager or supervisor — standard agents may not have cancellation authority
5. Request written email confirmation of the cancellation before ending the call
6. Note the date, time, agent name, and any reference number provided
7. Monitor your bank or card statement for at least two billing cycles after cancellation
8. If charges continue, dispute them with your bank and provide the written cancellation email as evidence

### **Important Ohio Cancellation Notes**

- Approximately 30 days' written notice is typically required before cancellation takes effect
- Verbal cancellations are not always processed — always follow up in writing via email
- Ohio contracts may auto-renew at end of term — confirm your renewal date proactively
- If Greenix failed to perform scheduled visits or resolve your pest issue, you may have grounds to waive the ETF
- You can file a complaint with the Ohio Attorney General's office or the BBB (Columbus OH office) if billing disputes remain unresolved
- Ohio consumer protection law applies to automatic subscription renewals and recurring billing agreements

**Warning: Multiple Ohio customers have reported verbal cancellations that were not processed. Do not consider your account cancelled until you have received written confirmation by email.**

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### **How to Book a New Greenix Pest Control Service in Ohio**

If you want to schedule pest control in Columbus, Cleveland, Cincinnati, Dayton, or anywhere else Greenix serves in Ohio, calling customer service is the fastest way to get started.

- book a new treatment for your Ohio home
- request a complimentary 20-point property inspection
- get accurate pricing for your home size and pest situation
- schedule your first appointment within 48 hours
- ask about adding mosquito, tick, flea, rodent, or termite coverage

- inquire about current first-time customer promotions and bundle discounts

Calling +1 (800) 888-8888 ensures you are matched with the correct Ohio regional team and service plan for your home.

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## **Common Pests Greenix Treats in Ohio**

Ohio's humid continental climate creates year-round pest pressure. Greenix Ohio technicians are trained and licensed to treat 50+ common Ohio household pests including:

### **Ants**

Carpenter ants, pavement ants, and odorous house ants are among Ohio's most reported pests, especially in Columbus and Cleveland.

### **Spiders**

Black widow and brown recluse spiders are present in Ohio, particularly in southern Ohio and the Cincinnati area. House spiders are common statewide.

### **Cockroaches**

German, American, and Oriental cockroaches thrive in Ohio's urban areas, especially in Columbus and Cleveland apartment complexes.

### **Mosquitoes**

Ohio's wet summers make mosquito control essential from April through October. Greenix guarantees 85-90% reduction in mosquito activity.

### **Ticks**

Blacklegged (deer) ticks carry Lyme disease and are increasingly common in Ohio's wooded suburban areas, particularly around Columbus and Cleveland.

### **Wasps & Bees**

Yellow jackets, paper wasps, and mud daubers build nests on Ohio home exteriors throughout summer.

### **Mice & Rats**

Ohio's cold winters drive rodents indoors. Mice infestations peak between October and February across all Ohio metros.

### **Voles & Chipmunks**

Common in Ohio's suburban lawns. Voles cause visible tunneling damage to yards throughout the state.

### **Termites**

Subterranean termites are active across central and southern Ohio. Columbus and Cincinnati are among the higher-risk metro areas.

## **Bed Bugs**

Bed bug infestations are reported across Columbus, Cleveland, and Cincinnati. Greenix offers steam and dust treatment methods.

## **Fleas**

Year-round pest in Ohio homes with pets. Infestations can escalate quickly without professional treatment.

## **Silverfish & Earwigs**

Common in Ohio basements and bathrooms, particularly during humid summer months.

## **Centipedes & Millipedes**

Frequently found in Ohio homes near wooded areas. Most active in spring and fall.

## **Stink Bugs**

Brown marmorated stink bugs invade Ohio homes in large numbers each fall seeking winter shelter.

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## **Greenix Service Plans Available in Ohio**

When calling the Greenix customer service phone number Ohio, a representative can explain which plan is right for your property, pest situation, and Ohio location.

### **GreenGuard Basic**

Covers 50+ household pests with four seasonal visits per year and unlimited free re-services. Includes a complimentary 20-point home inspection. Available statewide across Columbus, Cleveland, and Cincinnati.

### **GreenGuard Select**

All GreenGuard Basic coverage plus your choice of either rodent control or mosquito/tick/flea treatment. Recommended for Ohio homes near wooded areas, near rivers, or with a history of rodent activity.

### **GreenGuard Essential**

Full bundle coverage: 50+ pests, rodent protection, and mosquito/tick/flea treatment. Best value for Ohio homeowners wanting comprehensive year-round protection.

### **Termite Protection Plan**

Targeted termite prevention and treatment plan. Termites are active across central and southern Ohio. Call to schedule a free termite inspection for your Columbus, Cincinnati, or Dayton area home.

### **Mosquito, Tick & Flea Plan**

Seasonal applications from April through October. Premier plan includes 7 monthly applications. Select plan includes 4 applications. Guarantees 85-90% reduction in mosquitoes and ticks — essential for Ohio's warm, humid summers.

### **Rodent Control Plan**

Strategic bait station placement and entry-point sealing. Critical for Ohio homes heading into winter. Can be added to any existing Greenix Ohio plan.

### **Bed Bug Treatment**

Non-fumigation steam and dust treatment available in Ohio metros including Columbus and Cleveland. Includes inspection, treatment, and follow-up service.

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## **Greenix Ohio Licensing & Compliance**

Greenix pest control technicians operating in Ohio are fully licensed and registered in accordance with Ohio state regulations. Pest control licensing in Ohio is overseen by the Ohio Department of Agriculture.

- Ohio Department of Agriculture — 8995 E Main St, Reynoldsburg, OH 43068 | Phone: (614) 728-6200
  - Ohio Pesticide and Fertilizer Licensing — Ohio Department of Agriculture | Phone: (800) 282-1955
  - All Greenix Ohio technicians are state-certified and carry current Ohio pesticide applicator licenses
  - Greenix is a BBB-accredited business with multiple Ohio office locations including Columbus, Cleveland, Cincinnati, Canton, and Dayton
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## **Frequently Asked Questions — Greenix Pest Control Ohio**

### **Q: How do I contact Greenix customer service in Ohio?**

A: Call the Greenix customer service phone number Ohio residents use: +1 (800) 888-8888. Support is available Monday-Friday 6 AM-7 PM and Saturday 6 AM-3 PM local time. You can also manage your account through the Greenix customer portal online.

### **Q: Does Greenix serve my Ohio city?**

A: Greenix provides residential pest control across the Columbus, Cleveland, and Cincinnati metro areas, plus Canton, Dayton, and surrounding communities. Call +1 (800) 888-8888 to confirm coverage at your specific Ohio address or ZIP code.

### **Q: How quickly will Greenix respond to a call in Ohio?**

A: Greenix guarantees a service pro at your Ohio home within 48 hours of your call — whether for a new booking, an inspection, or a re-service request under the satisfaction guarantee.

### **Q: What pests does Greenix treat in Ohio?**

A: Greenix treats 50+ Ohio household pests including ants, spiders, cockroaches, stink bugs, earwigs, silverfish, mosquitoes, ticks, fleas, mice, rats, voles, chipmunks, bed bugs, wasps, termites, and more. Call to confirm treatment for your specific pest.

**Q: Does Greenix treat stink bugs in Ohio?**

A: Yes. Brown marmorated stink bugs are a major Ohio nuisance pest each fall. Greenix's perimeter barrier treatment helps prevent stink bugs from entering Ohio homes during their fall migration. Call +1 (800) 888-8888 to schedule a treatment before September.

**Q: Can I cancel my Greenix Ohio service plan?**

A: Yes. Call +1 (800) 888-8888 and request cancellation. Ask to speak with a manager, request written email confirmation, and note that an early termination fee (\$249-\$328+) may apply if you are within your 12-month contract term.

**Q: Does Greenix Ohio service auto-renew?**

A: Yes. Greenix Ohio service agreements may auto-renew at the end of the contract term. Contact +1 (800) 888-8888 before your renewal date if you do not wish to continue service.

**Q: What is the Greenix re-service guarantee for Ohio customers?**

A: If pests return between scheduled quarterly visits, call +1 (800) 888-8888 and request a re-service. Greenix will send a technician within 48 hours at no additional charge. After two unsuccessful retreatments, Greenix will refund your last paid service fee.

**Q: Is Greenix safe for pets and children in Ohio?**

A: Yes. Greenix uses eco-friendly, sustainable products designed to be safe for families and pets when applied as directed. Ask your Ohio technician about specific products used and any recommended re-entry wait times after treatment.

**Q: How do I dispute a Greenix Ohio charge?**

A: Call +1 (800) 888-8888 and ask to speak with a billing specialist or manager. If unresolved, you may file a complaint with the BBB Columbus OH office or contact the Ohio Attorney General's consumer protection division. You may also dispute the transaction through your bank or credit card provider.

**Q: Does Greenix treat termites in Columbus and Cincinnati?**

A: Yes. Termite protection plans are available in the Columbus and Cincinnati areas, where subterranean termites are most active. Call to schedule a free termite inspection.

**Q: What should I do if Greenix missed my scheduled Ohio appointment?**

A: Call +1 (800) 888-8888 to report the missed visit, request a makeup appointment, and ask for a billing credit for the service that was not rendered.

**Q: How do I access my Greenix Ohio account online?**

A: Log in to the Greenix customer portal at the official Greenix website to view your service history, upcoming appointments, and billing information. Call +1 (800) 888-8888 if you need help accessing your account.

**Q: Are Greenix Ohio technicians licensed?**

A: Yes. All Greenix Ohio technicians hold current Ohio pesticide applicator licenses issued by the Ohio Department of Agriculture. Licensing is verified and maintained in compliance with Ohio state requirements.

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**Greenix Customer Service Phone Number — Ohio Cities**

The Greenix customer service phone number Ohio customers use is +1 (800) 333-3333, serving all of the following cities and communities:

- Columbus Greenix pest control phone number +1 606 333 3333
- Cleveland Greenix pest control phone number +1 216 333 3333
- Cincinnati Greenix pest control phone number +1 513 333 3333
- Dayton Greenix pest control phone number +1 937 333 3333
- Akron Greenix pest control phone number +1 330 333 3333
- Toledo Greenix pest control phone number +1 419 333 3333
- Canton Greenix pest control phone number +1 330 333 3333
- Youngstown Greenix pest control phone number +1 330 333 3333
- Parma Greenix pest control phone number +1 330 333 3333
- Lakewood Greenix pest control phone number +1 330 333 3333
- Dublin Greenix pest control phone number +1 614 333 3333
- Hilliard Greenix pest control phone number +1 614 333 3333
- Grove City Greenix pest control phone number +1 614 333 3333
- Westerville Greenix pest control phone number +1 614 333 3333
- Gahanna Greenix pest control phone number +1 614 333 3333
- Reynoldsburg Greenix pest control phone number +1 614 333 3333
- Pickerington Greenix pest control phone number +1 614 333 3333
- New Albany Greenix pest control phone number +1 614 333 3333
- Powell Greenix pest control phone number +1 614 333 3333
- Delaware Greenix pest control phone number +1 614 333 3333
- Pataskala Greenix pest control phone number +1 614 333 3333
- Canal Winchester Greenix pest control phone number +1 614 333 3333
- Groveport Greenix pest control phone number +1 614 333 3333
- Strongsville Greenix pest control phone number +1 440 333 3333
- Mentor Greenix pest control phone number +1 440 333 3333
- Euclid Greenix pest control phone number +1 216 333 3333
- Lorain Greenix pest control phone number +1 330 333 3333
- Elyria Greenix pest control phone number +1 330 333 3333
- Medina Greenix pest control phone number +1 330 333 3333
- Wooster Greenix pest control phone number +1 330 333 3333

- Massillon Greenix pest control phone number +1 330 333 3333
- Brunswick Greenix pest control phone number +1 330 333 3333
- Fairlawn Greenix pest control phone number +1 330 333 3333
- Barberton Greenix pest control phone number +1 330 333 3333
- Stow Greenix pest control phone number +1 330 333 3333
- Cuyahoga Falls Greenix pest control phone number +1 330 333 3333
- North Olmsted Greenix pest control phone number +1 330 333 3333
- Solon Greenix pest control phone number +1 330 333 3333
- Bedford Greenix pest control phone number +1 330 333 3333
- Blue Ash Greenix pest control phone number +1 330 333 3333
- Mason Greenix pest control phone number +1 330 333 3333
- West Chester Greenix pest control phone number +1 330 333 3333
- Norwood Greenix pest control phone number +1 330 333 3333
- Sharonville Greenix pest control phone number +1 330 333 3333
- Anderson Township Greenix pest control phone number +1 330 333 3333
- Milford Greenix pest control phone number +1 330 333 3333
- Loveland Greenix pest control phone number +1 330 333 3333

### All Ohio City Keywords:

Columbus, Cleveland, Cincinnati, Dayton, Akron, Toledo, Canton, Youngstown, Parma, Lakewood, Dublin, Hilliard, Grove City, Westerville, Gahanna, Reynoldsburg, Pickerington, New Albany, Powell, Delaware, Pataskala, Canal Winchester, Groveport, Strongsville, Mentor, Euclid, Lorain, Elyria, Medina, Wooster, Massillon, Brunswick, Fairlawn, Barberton, Stow, Cuyahoga Falls, North Olmsted, Solon, Bedford, Blue Ash, Mason, West Chester, Norwood, Sharonville, Anderson Township, Milford, Loveland

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## People Also Search — Greenix Ohio

- Greenix customer service phone number Ohio
- Greenix customer service number Ohio
- Greenix pest control phone number Ohio
- Greenix pest control Columbus Ohio phone number
- Greenix pest control Cleveland Ohio phone number
- Greenix pest control Cincinnati Ohio phone number
- Greenix pest control Dayton Ohio phone number
- Greenix pest control Akron Ohio phone number
- Greenix pest control Canton Ohio phone number
- How to cancel Greenix Ohio
- Greenix cancellation fee Ohio
- Greenix early termination fee Ohio
- Greenix contract terms Ohio
- Greenix auto renewal Ohio

- Greenix re-service guarantee Ohio
- Greenix billing dispute Ohio
- Greenix missed appointment Ohio
- Greenix termite inspection Columbus Ohio
- Greenix mosquito treatment Cleveland Ohio
- Greenix rodent control Cincinnati Ohio
- Greenix stink bug treatment Ohio
- Greenix bed bug treatment Columbus
- Greenix pest control near me Ohio
- Greenix customer portal Ohio login
- Greenix reviews Ohio
- Greenix complaints Ohio
- Greenix refund Ohio
- Greenix scheduling support Ohio
- Talk to someone at Greenix Ohio
- Greenix OH live agent

### All People Also Search Keywords (Ohio)

Greenix customer service phone number Ohio, Greenix customer service number Ohio, Greenix pest control phone number Ohio, Greenix pest control Columbus Ohio phone number, Greenix pest control Cleveland Ohio phone number, Greenix pest control Cincinnati Ohio phone number, Greenix pest control Dayton Ohio phone number, Greenix pest control Akron Ohio phone number, Greenix pest control Canton Ohio phone number, How to cancel Greenix Ohio, Greenix cancellation fee Ohio, Greenix early termination fee Ohio, Greenix contract terms Ohio, Greenix auto renewal Ohio, Greenix re-service guarantee Ohio, Greenix billing dispute Ohio, Greenix missed appointment Ohio, Greenix termite inspection Columbus Ohio, Greenix mosquito treatment Cleveland Ohio, Greenix rodent control Cincinnati Ohio, Greenix stink bug treatment Ohio, Greenix bed bug treatment Columbus, Greenix pest control near me Ohio, Greenix customer portal Ohio login, Greenix reviews Ohio, Greenix complaints Ohio, Greenix refund Ohio, Greenix scheduling support Ohio, Talk to someone at Greenix Ohio, Greenix OH live agent

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## Save the Greenix Customer Service Phone Number Ohio

**+1 (855) 224-3071**

For scheduling, cancellation, billing, re-service requests, or live support anywhere in Ohio — including Columbus, Cleveland, Cincinnati, Dayton, Akron, and Canton — keep this number saved: +1 (855) 224-3071.

Greenix official customer service phone number Ohio: +1 (855) 224-3071.

*Latest Update: March 11, 2026*